

April 20, 2020

Thank you for your patience, support, and prayers.

Some of you may have received a call about the readmission of one of our residents who is in the hospital and had tested positive for COVID. The resident has been observed and quarantined for 14 days and no longer is considered having COVID19.

Per the direction from County and State, there may be a requirement to take COVID19 positive patients at Clearwater. We are a healthcare provider, we will follow the directives from our County, State and Federal partners.

We are monitoring signs and symptoms of residents during each shift and more frequently when residents are symptomatic. We are taking significant measures to ensure our staff have the necessary Personal Protective Equipment, including a mandatory mask for each employee.

If a Clearwater patient is tested positive in our facility, we will take the necessary measures to quarantine the resident. If one of our COVID19 positive residents is hospitalized and there is not a facility to cohort them, we would likely be required to readmit the resident back to Clearwater (we would implement our quarantine measures).

We are screening every staff prior to their shift, taking their temp, confirming they do not have upper respiratory symptoms, traveled in last 14 days. We monitor health of our staff throughout their shift.

We are also screening every necessary vendor – food, supplies, x-ray, labs, pharmacy and asking them to wear a mask and gown.

We are taking additional measures to control our environment by restricting items being delivered to residents by family members. Only those items that are considered medically necessary will be accepted. This restriction includes clothing/laundry. We will be taking care of all laundry needs for the foreseeable future. We understand that our laundry services are not perfect but we commit to improving.

We know that bringing in personal items is one of the only ways you have to provide a personal touch. We look forward to the day when you can deliver these items to your loved one personally. Until then, we will no longer accept items at the door.

Thank you for your patience through this difficult time. We are focused on providing a safe environment for your loved ones and staff.



Ronald Reyes,  
Administrator